

THE BUREAU - FZCO

40407-001, IFZA Business Park, DDP, Dubai Silicon Oasis, Dubai, U.A.E.

TERMS OF USE

Last updated: 22 July 2026

1. Acceptance of Terms

By accessing or using the website of The Bureau - FZCO at www.tbureau.com, you agree to be bound by these Terms of Use. If you do not agree, please do not use the Website.

2. About Us

The Bureau - FZCO is a full-service luxury travel and concierge company registered by Dubai Integrated Economic Zones Authority (DIEZ) in Dubai, United Arab Emirates.

3. Use of the Website

You agree to use the Website only for lawful purposes and in a manner that does not infringe the rights of others. You must not:

- Use the Website in any way that violates applicable local, national or international law or regulation
- Transmit any unsolicited or unauthorised advertising or promotional material
- Attempt to gain unauthorised access to any part of the Website or its related systems
- Engage in any conduct that restricts or inhibits anyone's use or enjoyment of the Website

4. Intellectual Property

All content on the Website, including but not limited to text, images, logos, graphics and design, is the property of The Bureau - FZCO or its content suppliers and is protected by applicable intellectual property laws. You may not reproduce, distribute or use any content without our prior written consent.

5. Services and Enquiries

The Website provides information about our travel and concierge services and allows you to submit enquiries. The submission of an enquiry form does not constitute a binding contract. All service agreements are subject to separate written confirmation by The Bureau - FZCO.

We reserve the right to decline any enquiry or booking request at our discretion.

6. Accuracy of Information

We make reasonable efforts to ensure the information on the Website is accurate and up to date. However, we do not guarantee the completeness or accuracy of any content and reserve the right to modify or remove information at any time without notice.

7. Third-Party Links

The Website may contain links to third-party websites. These links are provided for convenience only. We do not endorse or assume any responsibility for the content or practices of any third-party websites. Accessing such links is at your own risk.

8. Limitation of Liability

To the fullest extent permitted by applicable law, The Bureau - FZCO shall not be liable for any indirect, incidental, special or consequential damages arising from your use of the Website or any services described therein. Our total liability shall not exceed the amount paid by you, if any, for access to the Website.

9. Disclaimer of Warranties

The Website is provided on an as-is and as-available basis without warranties of any kind, either express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose.

10. Privacy

Your use of the Website is also governed by our Privacy Policy, which is incorporated into these Terms of Use by reference. Please review it carefully.

11. Governing Law

These Terms of Use are governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Dubai, UAE.

12. Changes to These Terms

We reserve the right to amend these Terms of Use at any time. Changes will be effective upon posting to the Website. Your continued use of the Website after any changes constitutes your acceptance of the updated Terms.

13. Contact

The Bureau - FZCO: 40407-001, IFZA Business Park, DDP, Dubai Silicon Oasis, Dubai, U.A.E.

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